Venice Neighborhood Council Communication Tracker Proposal

April 22, 2021





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Dear James,

We are excited for the opportunity to work with you to develop and maintain the new 'Communications Tracking' feature. We have a great team with years of experience that will develop an excellent strategy for the council's needs. We look forward to maintaining and assisting you for all future needs.

Over the past 17 years, our company has been helping government organizations, businesses and individuals with online marketing and web development. Feel free to visit our site for case studies and a full list of services we offer.

Sincerely,

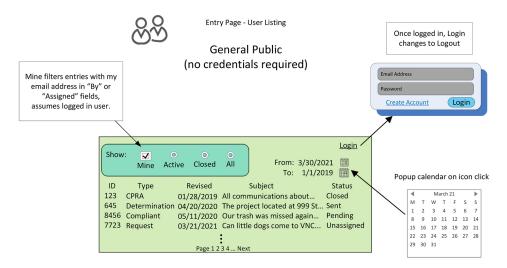
Robert Adams, President The Web Corner, Inc. Phone: (818) 345-7443

Email: rob@thewebcorner.com

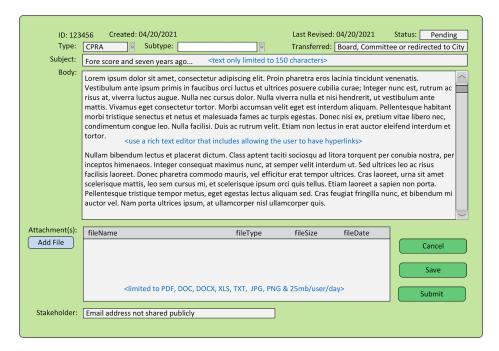


Proposed Outline

Communications Tracking



Data Input & View of Communication.





Where Status:

On Cancel, no change to Status, return to Listing Page.

On Save by Stakeholder, no change to Status except on first save set to UnSubmitted

On Submit, lockout creator and return to Listing Page. Status becomes "UnAssigned"

On Save by Member, if status not changed popup dialog with dropdown list of options and ask for confirmation. In addition to Submit choices, "Reviewing", "Response" which will reopen Stakeholder ability to edit body.

On Submit by Member, if status not changed display warning message, Member action requires incrementing process flow such as "Transfer" (if transferred the transfer value must have changed), "Closed", "Hide", or "Archive".

Where Type:

CPRA, send to Secretary
Letter, letter sent by the Board
Service, stakeholder requesting help with City Service
CIS, Community Impact Statement file with the City
Other

Where Subtype:

Letter, to LUPC Applicant
Letter, City Department
Letter to elected official
Service, Missed Trash Pickup
Service, Sidewalk Issue
Service, Street Use Issue
Other, display textbox and allow 30 character entry

Transferred: Only available to Member as text entry of one or more email addresses separated by commas or semicolons. The default for Stakeholders is Secretary contact. The control here should be a dropdown list of prior contacts in alphabetic order and allow simple format (address@domain.TLD) or human friendly (common name <address@domain.TLD) If "Other" selected, popup dialog entry of one or more email addresses.

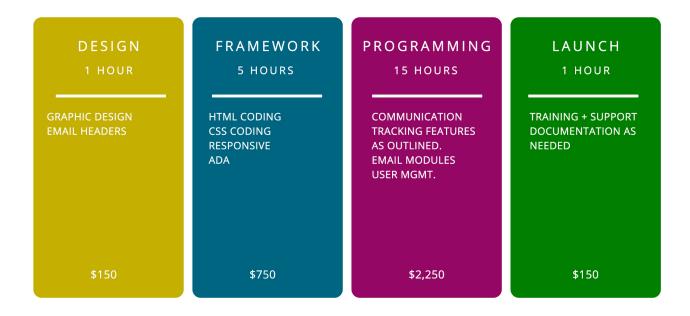
Submit: Status of "Respond" send email to the Stakeholder.

Submit" Status of Transfer send to value of Transferred. If error occurs with email list, send email to Member and copy Comm Officer.

Comm Officer: Special access has ability to delete transferred email addresses and hidden entries.



Project Outline & Costs



Total Hours: 22 hours

Project Estimate: \$3,300

Additional development time will be billed at our hourly rate of \$150 per hour.